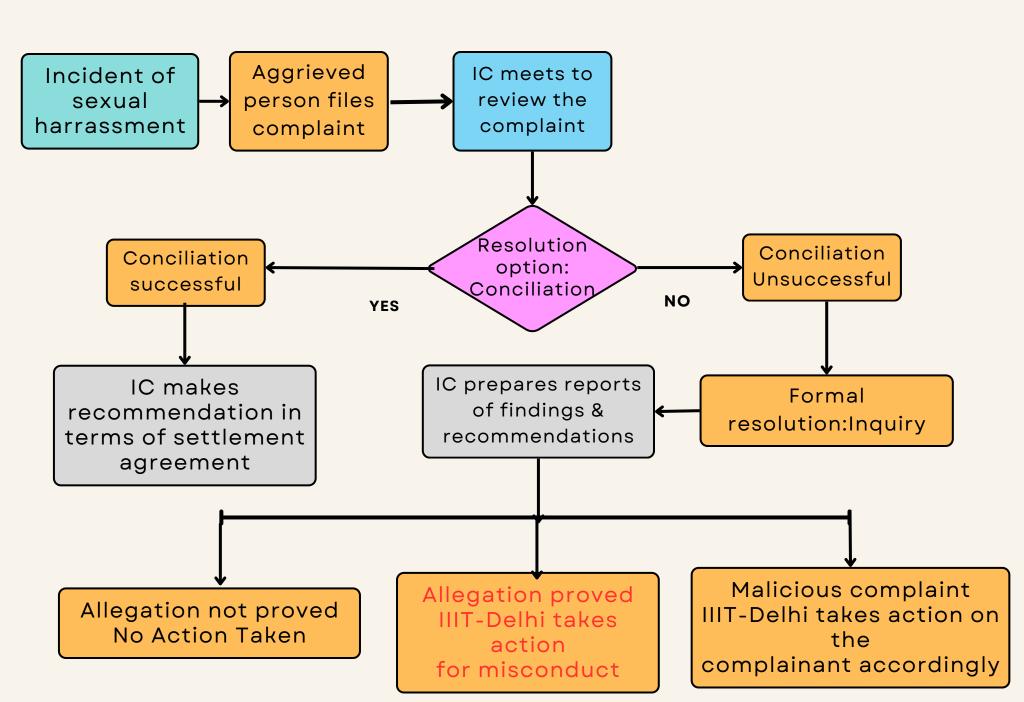
## Grievance Redressal Procedure



## **IC Process Timelines**

Day O Day 8-90 Day 1-7 Day 90-100 Complaint Submission Received of the report Completion Notice to the (within 3 to the respondent of inquiry months of Director the incident) Complaint Inquiry **Notice** Recommendations

Implementation of the recommendations (within 60 days since recommendations)

Appeal (within 90 days of the recommendations)

Implementation

Appeal